



# FREE TRANSPORT FOR UKRAINIAN REFUGEES



## Introduction

Herefordshire Council has provided funding to enable Community Action Ledbury to provide **free** transport to Ukrainian refugees living in the Ledbury area.

## Locations covered

This service is available to Ukrainian refugees living in or around the following towns/villages:

Ledbury	Colwall	Much Marcle
Ashpurton	Cradley	Stretton Grandison
Bosbury	Dymock	Tarrington
Bromsberrow	Mathon	Woolhope

If you live outside this area, other schemes are available in Bromyard (01885 488452) and Hereford/Leominster (01568 615785).

## Registration

To use the service, you must first register with Community Action Ledbury. You will need to complete a registration form for you and your family (in English), and we will need to see your passport and visa.

## Destinations

The service can be used to go anywhere in the local area (Hereford, Leominster Bromyard, Malvern, Worcester, Gloucester, Cheltenham). With plenty of notice, we can go further afield, e.g. Birmingham, Bristol

## Advance booking

Journeys must be booked **two working-days** in advance, to give us time to find a driver. If you have an urgent medical appointment, we will try to find a driver in a shorter time.

## Waiting time

Depending on the location, our drivers are normally prepared to wait for 1-2 hours while you complete your appointments. If you need more time, please let us know.

## When you can travel

The service is available for journeys between 08.00 – 18.00 Monday to Friday. We are sometimes able to undertake journeys at weekends.

## **Booking a journey**

Once you have registered, you can book a journey by telephoning 01531 635503 (Mon-Friday 09.00 – 13.30) or emailing [ring.ride@caledbury.org.uk](mailto:ring.ride@caledbury.org.uk).

**You must book 2 working days in advance.**

We will need to know:

- Your name
- The date you want to travel
- Where you will be going (address and postcode)
- How many passengers will be travelling
- How long you will be at your destination.

## **About our drivers**

Community Action Ledbury is a registered charity (not-for-profit). The transport service is provided by volunteer drivers in their free time, using their own cars - they are not taxi drivers.

## **Duration**

The scheme will continue to offer free transport until the funding is exhausted – this will depend how many people use the service.

## **Minibus travel**

If you want to travel in a larger group, we have 16 seat minibuses available. Please contact us for more information

## **Contact**

If you want to know more about the scheme or to register, please contact:

Tim Barnes or Sarah Callender:

Community Action Ledbury

4b Hill House (next to the Methodists)

Bye Street

Ledbury

HR8 2AA

Tel. 01531 635339

Email: [ring.ride@caledbury.org.uk](mailto:ring.ride@caledbury.org.uk)

Office hours: 9.00 – 13.30 Monday to Friday